Parkland Financial Assistance

Parkland Financial Assistance (PFA) provides financial assistance for healthcare to eligible Dallas County residents. It is not a health insurance program. Parkland Financial Assistance is financial help for medical services received at a Parkland location.

Our team can help you through the application process. We also have Medicaid staff available at the hospital and many of our clinics.

Read the full **Parkland Financial Assistance policy** or **Parkland Financial Assistance policy (Spanish)**.

Prior to enrollment in the PFA program, Parkland financial counselors will help you find other programs that you may qualify for first, such as grants or other state and federal healthcare assistance. Applying for the PFA program does not guarantee approval. The PFA program is not a replacement for Medicare B. If you qualify for Medicare B, you will need to apply during open enrollment. If you qualify for coverage through your employer or the **Health Insurance Marketplace**, you will need to enroll during those open enrollment periods.

How To Apply For PFA

First-Time Applicant

If you have never applied for PFA or it has been more than 6 months since your PFA expired and you would like to see if you qualify, click here and follow the steps to apply.

Renew Your PFA

If you currently have PFA or your coverage expired less than 6 months ago, you may be eligible to renew. Click here to follow the steps to continue your PFA benefits.

Need help? Make an appointment

To check what programs you qualify for, your financial counselor will need information about you. Please bring items noted on our checklist: **English** | **Español**.

When you bring your paperwork, we will determine what financial assistance program you may qualify for. If you do not bring your information, you will have to pay for non-emergency care and medicines when you see a doctor.

Want to learn how to help others apply?

Parkland offers free training for community partners who want to guide others through the PFA application process.

Learn more about PFA training

Patient Financial Services
214-590-8831
Monday – Friday
8 a.m. – 4:30 p.m.

Parkland Tower Garage
2021 Medical District Drive
Dallas, TX 75235

Parkland provides translation services in 166 different languages.

FAQs

+Who is eligible to apply?

+What are my benefits with PFA?

+Which providers are covered?

+How much does it cost?

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(214) 590-8000

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PCCI

North Texas Poison Center

Parkland Community Health Plan





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